



Contents

Executive Summary
Purpose5
Why affordable housing matters 6
Defining affordable housing
How is affordable housing different to social housing?
Affordable housing in Greater Bendigo8
What is the scale of the problem?
What is contributing to the problem? 10
Policy context 13
What is Council already doing?
Council's position 15
Implementation Plan
Monitoring and evaluation
Glossary 20
Appendix A – Definitions and income ranges 22
Appendix B – What the community told us
Appendix C – Data tables for population, land and housing supply
Appendix D – Determining acute need for social housing
References 27

Executive Summary

Housing is a human right and considered as essential infrastructure in any community. Being able to access affordable and appropriate housing helps people secure and maintain a job, keep families safe, raise happy and healthy children, enjoy a better standard of living and contribute to their community. If we want to create a sustainable and prosperous community in Greater Bendigo this must be for all our residents, and this includes everyone having access to affordable housing.

Affordable housing is housing (including social housing) that is appropriate for the needs of very low income households, low income households and moderate income households.

In Greater Bendigo there is a growing affordable housing problem. The lack of a housing supply pipeline can have an impact on community members being priced out of the housing market. This results in individuals and families living in housing that they cannot afford, or waiting and hoping to secure social housing, or becoming homeless.

This Action Plan sets out the City's role and actions it will implement to support an increase in the supply and provision of affordable housing to meet the community's needs. The City already influences affordable housing in many different ways, however this Action Plan aims to bring this work together in a more coordinated way and focus those efforts to collectively achieve better outcomes for our community.

Council's vision

Greater Bendigo celebrates our diverse community. We are welcoming, sustainable and prosperous. Walking hand in hand with the traditional custodians of this land. Building on our rich heritage for a bright and happy future.

Affordable Housing Action Plan purpose

Set out the City's role and actions it will implement to support an increase in the supply and provision of affordable housing to meet the community's needs.

Definitions

- Affordable housing Housing (including social housing) that is appropriate for the needs of very low income households, low income households and moderate income households
- **Social housing** Umbrella term that includes public housing (delivered by State Government) and community housing (delivered by Registered Housing Agencies)

Objectives

- Better understand affordable housing issues
- · Increase supply and improve the quality of affordable housing
- Improve Council processes and timeframes that affect affordable housing

Social housing target

Increase existing supply of social housing from 4.6 per cent to meet demand of 10 per cent by 2036.

Roles for Council

- Leader Establishing a clear position on affordable housing and building an increased understanding of the issues
- Advocate Advocating across community, industry and all levels of Government to improve outcomes in all areas relating to affordable housing
- Facilitator Bringing together key stakeholders and reducing barriers to facilitate an increase in the supply of affordable housing
- Partner Partnering with key stakeholders to leverage assets and resources to increase the supply of affordable housing

Purpose

Governments at all levels have a clear obligation to ensure that individuals and households have access to adequate, appropriate and affordable housing, as a cornerstone of a strong and fair society. Housing as a human right is recognised in the Universal Declaration of Human Rights, the Convention of the Rights of Child and by the Australian Human Rights Commission. Without a right to housing, many other basic human rights are compromised. 1 This includes the right to family life and privacy, the right to freedom of movement, the right to assembly and association, the right to health and the right to development.² These matters are protected and promoted under the Victorian Charter of Human Rights and Responsibilities which councils are required to uphold. The purpose of this Action Plan is to set out the role and actions the City will implement to support an increase in the supply and provision of affordable housing to meet the community's needs. This Action Plan will bring together the work the City already undertakes as part of its regulatory requirements to work in a more coordinated way and focus those efforts to collectively achieve better outcomes for our community. City of Greater Bendigo

Why affordable housing matters

between housing and wellbeing, and access to adequate housing has a multitude of broader benefits, from better

Defining affordable housing

In Victoria the Planning and Environment Act 1987 defines affordable housing as housing (including social housing) that is appropriate for the needs of very low income households, low income households and moderate income households.

Household income ranges are set by the Minister for Planning and released annually. The Minister also determines what is appropriate for the needs of very low, low and moderate income households (see Appendix A). This includes matters relating to allocating dwellings to eligible households, ownership

and management of dwellings, design and energy efficiency of dwellings, location of housing in proximity to shops, services, employment and transport, integration for community cohesion.

Households in the very low to moderate income ranges are often struggling to, or are unable to, participate in the private market and are largely dependent on intervention to secure appropriate housing by government or Registered Housing Agencies (RHAs). The different types of affordable housing are included in Figure

Figure 1: Housing supply continuum

Housing supply continuum								
Government subsidised housing			Community housing sector		Market housing			
Crisis and emergency accomodation	Transitional housing	Public housing	Community rental housing	Shared ownership	Private market affordable rental housing	Private market rental housing	Home ownership	
	Government sub	osidised housing						
		Affordabl	e housing					

Lower income households	Higher income households
Increasing subsidy	Increasing independence

See Glossary for housing definitions. How is affordable housing different to social housing? Social housing is an umbrella term that includes both public housing (government housing) and community housing (provided by Registered Housing Agencies). Social housing is short and long-term rental housing designed for people on low incomes particularly those who have recently experienced homelessness, family violence or have other special needs. Rents are capped to ensure affordability for tenants.

Affordable housing in Greater Bendigo

The total number and proportion of households in the affordable housing income ranges for Greater Bendigo are listed in Table 1 below. While the very low and moderate income ranges have remained relatively unchanged since 2011, those in the low income range have increased substantially (see Appendix A for definitions and income ranges).

Table 1. Greater Bendigo total households in the very low, low and moderate income ranges

	Very low income range		Low inco	me range	Moderate income range		
			#			%	
2011	15,654	45%	6,098	18%	7,771	23%	
2016	15,687	42%	9,275	25%	7,361	20%	

The number and proportions of household types within the affordable housing income ranges for Greater Bendigo are set out in Table 2 below. Single adult households within the very low income range account for the highest number and proportion across all household types and income ranges.

Table 2. Very low, low and moderate income ranges by household type in Greater Bendigo

	Very low income range		Low inco	me range	Moderate income range		
			#		#		
Single adult	5,971	55%	2,193	20%	1,567	14%	
Couple, no dependant	3,652	36%	2,353	23%	2,048	20%	
Family (with one or two parents) and dependent children	5,263	37%	4,128	29%	3,280	23%	

Income by household range is only measurable through data collected every five years as part of the ABS Census. It is acknowledged that this data is now five years old, however data will continue to be updated and monitored over time.

What is the scale of the problem?

Despite increasing awareness of the importance of housing, both among the community and across all levels of government, the evidence indicates that there is a growing housing affordability problem in many parts of Australia including Greater Bendigo. The lack of a housing supply pipeline can have an impact on community members being priced out of the housing market. This results in individuals and families living in housing that they cannot afford, or waiting and hoping to secure social housing, or becoming homeless, and often sacrificing food or heating and cooling.

During the COVID-19 pandemic lockdowns in 2020, more than 80 per cent of survey respondents, including local community and organisations, reported a worsening of issues relating to affordable housing, in particular the ability to pay for basic living expenses (such as food, heating, rent or mortgage payments) and being able to secure rental housing or delays with new housing.

Housing stress

The widely accepted definition for housing stress is measured by the 30/40 rule where the cost of housing is 'no more than 30 per cent of income for those households in the bottom 40 per cent of adjusted income distribution'. It applies to those who are renting and those who have a mortgage.

In 2016 there were an estimated 11,397 households in very low, low and moderate income ranges experiencing rental and mortgage stress. This means that 25.9% of all households in Greater Bendigo were vulnerable to a housing crisis or eviction due to rental or mortgage stress (see Table 3 below). Households experiencing the highest proportions include 71 per cent of very low income ranges in rental stress, and 72 per cent of low income ranges in mortgage stress.

Table 3. Total households in very low, low and moderate income ranges experiencing housing stress (spending >30% on housing) in Greater Bendigo 2016

	Very low income range			Low income range			Moderate income range					
	Total households			using ess	Total households		In housing stress		Total households		In housing stress	
	#				#				#			
Renting	5,809	37.0	4,126	71.0	2,507	27.0	1,067	43.0	1,554	21.0	80	5.0
Mortgage	2,793	18.0	1,739	62.0	3,735	40.0	2,684	72.0	3,950	54.0	1,701	43.0

When households within the very low, low and moderate income ranges experience housing stress, basic needs such as food, water consumption, heating and cooling are often sacrificed in order to keep living in their home. Housing stress and financial hardship can increase the risk of people and families becoming homeless. In Australia one in seven people have no savings, which means they are one bill away from not being able to pay their debts.6

Increasing demand for social housing

Social housing plays an important role in supporting some of the most vulnerable people in our community. This includes people on low incomes, particularly those who have recently experienced homelessness, family violence or have other special needs. Despite its importance, the supply of social housing has decreased over time. Capital investment by Government has decreased from building an annual average of 8,000 to 14,000 dwellings to now just 3,000.7 Since the 1990s Government has focussed more on individual subsidies such as first home owner grants and rent assistance.

As the supply of social housing has decreased, demand has increased. This is reflected in the growing number of people experiencing homelessness and those waiting to be housed in social housing.

Homelessness refers to individuals being unable to find accommodation that is adequate, or only having access to accommodation with limited or no tenure and no access to space for social relations.* In Australia, women aged 55 years and older are the fastest growing cohort experiencing homelessness.

The issue of homelessness is also compounded for Aboriginal and Torres Strait Islander people who must deal with social and historical complexities relating to the dispossession of land, political justice and struggle for self-determination.

In 2016 the ABS Census estimated 295 people were experiencing homelessness in Greater Bendigo.8 However, due to the difficulty in counting homeless individuals as part of the Census, this is likely to be a significant undercount. Specialist homelessness services provided to people at risk of or experiencing homelessness increased by 32 per cent between 2015 and 2020, from 1,973 to 2,599.9 In 2020 there was a decrease in demand for these support services, however this is likely a result of the government's temporary increased funding in response to the COVID-19 pandemic. Many people experiencing homelessness in the Bendigo region are living in crowded dwellings, in temporary accommodation for the homeless, or stay temporarily with other households. In the Bendigo CBD rough sleepers are more likely to be males aged over 50 years and presenting with mental health issues. Anecdotally, many report having an awareness of support services or are under supervision of case workers and on the wait list for social housing.

Recently there has been an increase in the number of social housing properties, from 1,713 in 2016 to 2,404 in 2020. Yet the number of people still waiting for social housing has doubled over the same period, from 1,315 to 2,632 (increasing further to 2,729 people in March 2021). The growing acute social housing need is represented in Table 4 below.

Table 4. Acute social housing need in Greater Bendigo

	2015	2016	2017	2018	2019	2020
Estimated people experiencing homelessness		295	303^	311^	319^	327^
Social housing waiting list	1,239	1,315	1,533	1,760	2,183	2,632
Unmet acute social housing need					2,502	2,959
Existing social housing dwellings					2,386	2,404
Total acute social housing need					4,888	5,363

Illegal dwellings

Some individuals and families are unable to access the formal housing market and end up living in housing that does not meet the minimum standards for building requirements (referred to as illegal dwellings or unauthorised works). Because illegal dwellings are not constructed to a minimum standard they can often present a health and safety risk to the occupants. However, given long

waiting lists for social housing, if councils commence proceedings to evict individuals and families, they will likely become homeless. Balancing Councils' obligation to uphold human rights and responsibilities, and ensuring a home is safe for the occupants is a difficult issue to resolve. This issue is complex and each Council across Victoria and Australia grapples with how to deal with it.

^{*} This includes individuals who are sleeping rough, couch surfing, sleeping in their cars, living in hostels and refuges and those living in a single room without a kitchen or bathroom.

[^] Calculated based on the annual average increase between 2011 and 2016 ABS Census

What is contributing to the problem?

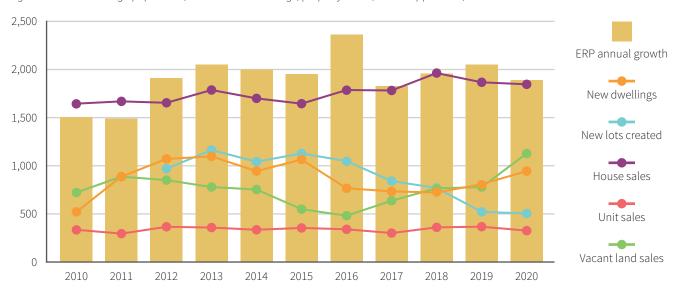
Supply

Affordable housing is part of a much broader and complex housing system that is influenced by drivers such as population, employment, education, tourism and land supply. These factors all have an impact on the supply of housing and how it is delivered, including dwelling type, size, and energy efficiency. While the focus of this Action Plan is not to increase the general supply of housing, it is important to understand what is contributing the current issues with affordable housing.

Like many cities around Australia, Greater Bendigo is experiencing challenges between population growth and

housing demand, increasing costs for subdivisions, building and buying houses, poor quality housing stock, changes in legislation and lending practices, delays during the subdivision process, and supply of materials for dwelling construction. The COVID-19 pandemic has placed even further pressure on these supply issues. Early population data indicates that many younger adults and families who would have otherwise moved to larger cities remained living in the regions. While land sales and new dwellings being constructed in 2020 increased, unit and house sales slightly decreased.

Figure 2. Greater Bendigo population, new lots and dwellings, property sales (source: Appendix C)





Larger homes and smaller households

With the rise in popularity of bigger homes, particularly in Australia, the size (floor area) of new homes in Greater Bendigo are increasing yet households are becoming smaller. In 2010 the average floor area of a home in Greater Bendigo was 228m² and by 2020 this increased to 313m². This represents an increase by almost 40 per cent over 10 years. While this increase is likely a result of the predominant household type being 'family households' (68%), the proportion of 'empty nesters' increased by 20.6 per cent from 2006 to 2016. This is an indicator of an ageing population who will likely need to downsize to smaller homes. However, despite our ageing population and growing need for smaller homes, there is a shortage of one or two bedroom housing Greater Bendigo. In 2016 there were 11,569 single/lone person households however there were only 7,741 one or two bedroom dwellings.¹³ There is a similar mismatch of supply and demand in social housing stock. Although the number of bedrooms is not publicly available, it is understood that social housing stock in Greater Bendigo is mostly three or four bedroom housing, yet there is high demand for single/lone person households.

Rising costs to run our homes

Costs associated with running a home have also been increasing as a result of poor-quality housing stock and rising energy prices. As the price of gas and electricity increases these energy inefficient homes result in high gas and electricity bills for those living within them – contributing to housing stress. In the context of affordable housing, housing quality is how a house functions and performs for the benefit of those living within the house now and into the future. Housing quality has a direct impact on people's health and wellbeing, connection to community, and ability to reduce energy costs and negative impacts on the environment. Housing quality includes environmentally sustainable design and universal design principles.*

Relatively inexpensive retail energy costs during the last decades of the 20th century masked the energy inefficiencies of the dwellings being constructed in Australia.¹⁴ That has

now translated into high operating costs for many of those households given the increase in energy costs. Between 2008 and 2018 the price of electricity increased by 76 per cent and 53 per cent for gas. 15 This acutely impacts the most vulnerable in our community, who are least able to afford it, simply as a result of turning on the heating or cooling just to stay comfortable in a poor-quality home.

Many of the homes we build today will still be in use in 50 or even 100 years' time. Therefore, the housing we create for the future will need to be flexible, adaptable and resilient, helping us to respond to both predicted and unexpected change.¹⁶ The quality of housing still to be constructed needs to look beyond the here and now, learn from the mistakes of the past and consider the health and comfort of occupants well into the future.

Challenges in the private rental market

With limited investment by State and Federal Government in social housing over many years, vulnerable households are increasingly reliant on the private rental market. Most rental properties are now offered by individuals and family investors, the bulk of which are home owners. In 2020 there were a total of 10,621 properties being rented in the private market across Greater Bendigo – significantly more than the 2,404 social housing dwellings being rented. Government legislation and tax incentives impact the private rental market and can significantly influence supply and longevity of properties.

In Greater Bendigo, growth of new rental properties continued decreasing between 2015 and 2019 (with total rentals decreasing for the first time since 2005). However, during the COVID-19 pandemic in 2020 the number of new rental properties increased significantly (see Figure 3 below).¹⁷ Yet while numbers are once again increasing, the vacancy rate of rental properties has dropped from 2.5 per cent in 2016, to 0.7 per cent in 2020.18

There have also been decreases in the number of rooming houses operating in Greater Bendigo. In 2016 there were 21 rooming houses registered with the City, however in 2020 this has decreased to 15 in total.19

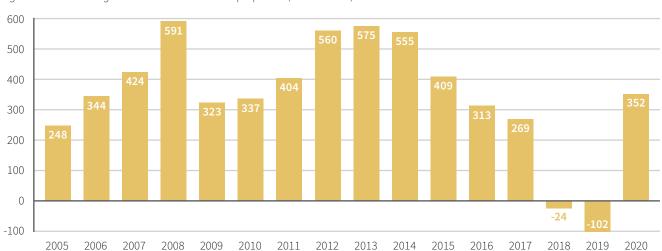


Figure 3. Annual changes in number of new rental properties (active bonds)

^{*} See Glossary for definition of Environmentally Sustainable Design and Universal Design



the past year the total number of short term rentals listed on both Airbnb and Stayz in Greater Bendigo remained relatively unchanged. In September 2019 there were approximately 481 rentals listed on Airbnb and Stayz, and in August 2020 this decreased to 461 rentals. Short-stay accommodation properties operate outside the regulation that applies to rooming houses. As a result the City has limited understanding of previous housing tenure (rental or owner-occupied) or if and why accommodation is removed from the short-term rental market. This also means that the City is limited in what it can do

to influence this sector of the housing market.

the rental market will be impacted by the recent changes to Victorian legislation. In particular there have been substantial changes to the Residential Tenancies Act and Regulations, which are intended to provide more security for tenants while also protecting landlords' ability to manage their property, and improve the quality of rooming houses.

Given these recent policy changes and other challenges in the private rental market, it will be vital to monitor these aspects of the housing market over time.

Policy context

All levels of Government have a range of laws and policies that determine how taxation revenue is allocated. In 2018-19 the Commonwealth Government collected approximately 81 per cent of all taxes in Australia, followed by 15 per cent collected by Victorian Government and three per cent by Local Government.²² Policies at all levels influence, among other things, the supply of housing (see Table 5 below).

Recently there has been a considerable shift in the State Government's housing policy, with a growing momentum and priority placed on how to increase affordable housing. The State Government's newly created Homes Victoria department, together with \$5.3 billion Big Housing Build program, will provide a significant boost to Victoria's supply of affordable housing. The program aims to increase supply from 3 per cent to the national average of 4.2 per cent (around 60,000 additional dwellings). Greater Bendigo has been allocated a minimum of \$85 million investment in affordable housing from this program.

Table 5. Government housing policy levers²³

Table 5. Government nousing policy levers							
Commonwealth Government	Victorian Government	Local Government					
 Housing demand Tax benefits (negative gearing and capital gains tax reductions) First Home Loan Deposit Scheme Migration policy (population increase) 	 Housing demand Oversees land release Re-zoning land (Planning Scheme Amendments) and legislating the Planning and Environment Act 1987 Land use and development (Planning and Environment Act 1987) Stamp duty and land tax First Home Owner Grant Shared equity initiative Exemptions and concessions for pensioners and principle place of residence 	 Housing demand Planning for population, land supply, and housing Implementing Zones and Overlays in the Planning Scheme, including rezoning land Regulating rooming houses and buildings 					
 Social housing investment National Housing and Homelessness Agreement (NHHA) with States and Territories Affordable Housing Bond Aggregator (AHBA) provides low cost loans to Registered Housing Agencies Family home guarantee 	 Social housing investment Funding and providing public housing to households on low incomes Regulates RHA's and enables RHA's to manage some public housing (Housing Act 1983 and Residential Tenancies Act 1997) Social Housing Growth Fund Big Housing Build (\$5.3B social housing investment) Public Housing Renewal Program 	Rates • Council property rates					
 Major infrastructure investment City Deals National Housing Infrastructure Facility (NHIF) provides finance for infrastructure projects that will deliver affordable housing 	Major infrastructure investment • Public transport, hospitals, roads and schools	Minor infrastructure investment • Libraries, roads, drainage schemes and bridges, sports and recreation facilities					
Welfare support • Commonwealth Rent Assistance (CRA) for renters in the private market	 Policy Homes for Victoria Strategy 2017 10 year Social and Affordable Housing Strategy Local Government Affordable Housing Compact Plan Melbourne 2017-2020 Victorian Infrastructure Plan Secondary Dwellings Pilot Inclusionary Zoning Pilot Ministerial Advisory Committee on Planning Mechanisms for Affordable Housing 	Policy Community/Council Plan Health and Wellbeing Plan Greater Bendigo Planning Scheme Environment Strategy Managed Growth Strategy Housing Strategy (GBHS) All Ages All Abilities Action Plan City Centre Plan					

What is Council already doing?

In the past the City of Greater Bendigo was a supplier of social housing, however with changes to legislation and funding over time this role has changed. Social housing previously owned by the City has been progressively transferred to the State Government or Registered Housing Agencies. This includes 17 social housing dwellings in Heathcote and 12 across Bendigo. The City currently does not own any social housing properties and is not a Registered Housing Agency.

14

Following the announcement of State Government's Big Housing Build program in 2020, the City has undertaken a significant amount of work in response to some of the program's initiatives and this is expected to continue until the program finishes in 2024.



Council's position

delivering on the three **objectives** outlined in this Action Plan,

by working to address the **key issues** relating to affordable

vulnerable community members, a social housing target has from 4.9 per cent to meet demand of 10 per cent by 2036.24



Implementation Plan

The implementation plan details what the City wants to achieve (objectives), how we will get it (strategies) and what we will do next (actions). This will be implemented over the next four years and measured by a monitoring and evaluation framework (see following section).

Objectives (what we want)	Strategies (how we will achieve it)	Actions (what we will do next)	Role	Responsibility	Timing
1. Better unde	erstand affordable housing i	ssues			
	1.1 Create opportunities for information sharing and greater understanding across industry stakeholders	1.1.1 Expand the City's Developers Forum and host housing forums, bringing stakeholders together to understand needs and create opportunities for collaboration	Leader and Facilitator	Statutory Planning Unit	Short term - 1 year
	1.2 Reduce stigma around affordable housing	1.2.1 Use community engagement opportunities for strategic planning projects to increase understanding of affordable housing	Leader and Advocate	Strategic Planning Unit	Long term - 4 years
	1.3 Improve access to and understanding of rooming houses and their regulations	1.3.1 Advocate for improvements to rooming house regulations to benefit both operators and tenants	Advocate	Safe and Health Environments Unit	Long term - 4 years
		1.3.2 Use Council website and business newsletters to assist rooming house operators to navigate regulations	Leader	Safe and Health Environments Unit	Long term - 4 years
2. Increase su	pply and improve the qualit	y of affordable housing			
	2.1 Increase the supply of social housing	2.1.1 Work in partnership with State Government on Big Housing Build initiatives, in particular developing a long term strategic partnership to increase social housing in Greater Bendigo, and achieve sustainable design and health and wellbeing outcomes	Facilitator and Partner	Strategic Planning Unit	Long term - 4 years
		2.1.2 Investigate options around rating discounts for the provision of social and affordable housing	Facilitator	Financial Strategy Unit	Long term - 4 years
		2.1.3 Review planning permit application fees waiver policy to ensure proposals by Registered Housing Agencies can qualify for a waiver	Facilitator	Statutory Planning Unit	Medium term - 2 years
		2.1.4 Identify well located surplus Government land in Greater Bendigo and work with Registered Housing Agencies, developers and Governments to deliver a mix of affordable housing on these sites	Facilitator and Partner	Strategic Planning Unit	Long term - 4 years

Objectives (what we want)	Strategies (how we will achieve it)	Actions (what we will do next)	Role	Responsibility	Timing
		2.1.5 Advocate to State Government to mandate inclusionary zoning in the Planning Scheme, to ensure that a proportion of housing in a development is set aside for affordable housing	Advocate	Statutory Planning Unit	Long term - 4 years
		2.1.6 Work with Registered Housing Agencies, developers and all levels of Government to reduce development costs and risks associated with infrastructure provision and contaminated land, through funding and grants	Advocate and Facilitator	Strategic Planning Unit	Long term - 4 years
		2.1.7 Advocate for increased funding to local homelessness service providers, including for support services, emergency and crisis accommodation, and transitional housing	Advocate	Community Partnerships	Long term - 4 years
		2.1.8 Investigate mechanisms to reduce the time taken to subdivide and to bring vacant residential land to market	Advocate	Statutory Planning Unit	Medium term - 2 years
	2.2 Increase diversity of housing	2.2.1 Advocate for and implement changes to the Planning & Environment Act 1987 and Planning Scheme to allow and encourage small secondary/accessory dwellings	Advocate	Statutory Planning Unit	Medium term - 2 years
		2.2.2 Develop a campaign to change community attitudes towards different types of housing	Advocate	Strategic Planning Unit	Long term - 4 years
		2.2.3 Investigate advocacy for universal design requirements to be implemented through the Planning Scheme and/or National Construction Code	Advocate	Strategic Planning Unit	Long term - 4 years
	2.3 Improve the quality of new housing	2.3.1 Through the Council Alliance for a Sustainable Built Environment (CASBE), advocate to State Government to create mandatory ESD requirements and implement State-wide through the Particular Provisions in the Planning Scheme	Advocate	Environment Unit	Long term - 4 years
	2.4 Improve the quality of existing public housing and housing in the private market	2.4.1 Advocate to State Government to continue improving the energy efficiency of public housing, such as expanding the EnergySmart Public Housing Project and implementing the DHHS Housing Design Guidelines	Advocate	Environment Unit	Long term - 4 years

	2.				Timing
		.4.2 Advocate to State and Federal Governments to continue assisting households to improve the energy efficiency of private housing, such as expanding the Energy Savvy Upgrades program.	Advocate and Facilitator	Environment Unit	Long term - 4 years
	2.	.4.3 Support the availability of secure and competitive loan terms for lower income households in Greater Bendigo to improve the energy efficiency of homes, such as the Environmental Upgrade Finance program and other green loan products	Advocate and Facilitator	Environment Unit	Short term - 1 year
3. Improve Council prod	cesses and timeframe	es that affect affordable housing			
appl	uce planning 3. lication eframes	.1.1 Develop a new "Major Projects Planner" position for consideration by Council	Facilitator	Statutory Planning Unit	Medium term - 2 years
	3.	1.2 Advocate to State Government for exemption of notice and review requirements in the Planning Scheme for social housing developments	Advocate	Statutory Planning Unit	Long term - 4 years
posi	pt a clear 3. ition on rdable housing	.2.1 Implement affordable housing data and relevant objectives, strategies and actions in the Greater Bendigo Planning Scheme	Leader	Strategic Planning Unit	Long term - 4 years
	3.	.2.2 Establish a clear pathway for negotiating affordable housing agreements under the Planning & Environment Act 1987	Advocate and Facilitator	Statutory Planning Unit	Short term - 1 year
	3.	.2.3 Develop an unauthorised works protocol (illegal dwellings), to provide guidance for council staff when dealing with owners who struggle to get into the formal housing market	Leader	Safe and Health Environments Unit	Long term - 4 years
	3.	to create a Ministers Guideline for crisis accommodation (e.g. temporary homeless shelters) in non-residentially classified, public and private buildings	Advocate	Safe and Health Environments Unit	Long term - 4 years
	3.	.2.5 Develop a homelessness protocol	Leader	Community Partnerships Unit	Long term - 4 years



Monitoring and Evaluation

The following monitoring and evaluation measurements will be used to determine whether the City is on track to achieving the Action Plan objectives and if actions need updating to respond to changes in Government policy and new issues or opportunities.

It is acknowledged that changes in the housing market and issues relating to affordable housing occur over a longer period of time. Although the impact of the Action Plan will be measured regularly change is likely to be incremental in the short term, however when viewed over the long term it is expected to be substantial and lasting.

Glossary

Affordable Housing	Housing (including social housing) that is appropriate for the needs of very low income households, low income households and moderate income households. More generally, this can be considered housing which does not negatively impact on the ability of households to meet other basic living costs.
Community Housing	Housing for low to moderate income households or people with special needs and managed by Registered Housing Agencies.
Crisis and emergency housing	Short term housing for people escaping family violence and people experiencing or at risk of homelessness, including women's refuges, youth refuges and major crisis supported accommodation services (transitional housing, refuges, hotels, motels, caravan parks, or staying temporarily with friends). Crisis and emergency housing is managed by not-for-profit organisations who usually also assist in finding long-term housing and provide other support.
Environmentally Sustainable Design	Environmentally Sustainable Development (ESD) principles aim to improve the health and comfort of buildings for occupants whilst at the same time reducing negative impacts on the environment. ESD assists with protecting our environment, secures today's living standards, helps future-proof communities against rising energy, water and waste disposal costs, and reduce the impact of climate change. ESD sets out a number of different standards for buildings to achieve. ESD can be defined as a combination of commercially proven techniques, methodologies and systems, appropriate to the scale of development and site specific opportunities and constraints, which are demonstrated and locally available that led to optimum outcomes and strive for best practice.
Housing Act 1983	Legislates social housing in Victoria including development and funding of housing for low-income households, regulate and monitor Registered Housing Agencies, promotion, education and encouragement of the sector.
Inclusionary zoning	Where a certain proportion of housing in a development is set aside for low to moderate income households. This may be tied into development or density bonuses.
Mortgage/Rental Stress	Households in the lowest 40 per cent of incomes who are paying more than 30 per cent of their usual gross weekly income on home loan repayments.
Planning and Environment Act 1987	Framework for planning the use, development and protection of land in Victoria, includes definition of affordable housing, specifies income ranges for very low, low and moderate income households for affordable housing, and allows local government to negotiate section 173 agreements for voluntary affordable housing.
Public housing	Long-term discounted rental housing provided by the Victoria State Government Director of Housing (DoH) and Department of Health and Human Services (DHHS).
Registered Housing Agency	A Registered Housing Agency (RHA) is a not-for-profit providing affordable rental housing for low income households. RHA's may own, manage and develop affordable rental housing as well as provide a range of housing support and assistance to clients. In 2020 there were nine RHA's operating in Greater Bendigo; Aboriginal Housing Victoria Ltd, Common Equity Housing Limited (CEHL), Community Housing Limited, Housing Choices Australia Limited, Loddon Mallee Housing Services T/as Haven Home Safe, Wintringham Housing, Uniting Housing, VincentCare Community Housing, and YWCA Housing.
Residential Tenancies Act 1997	Regulation and management of rented premises, rooming houses, and caravan parks, define the rights and duties of their landlords, owners, tenants and residents.
Rooming house	Housing with one or more room for rent by four or more people. Residents in rooming houses also generally share bathrooms, kitchens and other common areas.

Section 173 Agreement

Under Section 173 of the Planning and Environment Act 1987 (the Act) a land owner and responsible authority can enter into an agreement that sets out conditions or restrictions for the use and development of land. A Section 173 Agreement is a legal contract that is recorded on title of land. As part of the State Government housing reforms, the Act was amended to include section 173 (1A) allowing local government (Responsible Authority) to negotiate section 173 agreements for voluntary affordable housing.

Social Housing

Short and long-term rental housing designed for people on low incomes particularly those who have recently experienced homelessness, family violence or have other special needs. Rents are capped at 25 per cent of total household income. This type of housing can be; public housing, which is either government owned and managed or government owned and managed by an RHA; or community housing which is owned and managed by an RHA.

Universal Design

Based on principles to ensure buildings are designed to be equitable, flexible, intuitive, perceptible, tolerant for error, low physical effort, and appropriate size and space for approach. These principles underpin the Australian 'Livable Housing Design Guidelines', which recommends simple changes to building standards to make housing liveable for pregnant mums, young families with kids, people with sporting or traumatic injuries, seniors, and those with a disability and their families.²⁵



Appendix A – Definitions and income ranges

Income ranges for very low, low and moderate for household are gazetted annually on the recommendation of the Minister for Planning and the current ranges are set out below in Table 6 below.

Table 6. Income ranges for regional Victoria (areas outside the Greater Capital City Statistical Area of Melbourne), June 2020²⁶

	Very low income range	Low income range	Moderate income range
Single adult	Up to \$19,020	\$19,021 to \$30,430	\$30,431 to \$45,640
Couple, no dependant	Up to \$28,520	\$28,521 to \$45,640	\$45,641 to \$68,460
Family (with one or two parents) and dependent children	Up to \$39,930	\$39,931 to \$63,900	\$63,901 to \$95,840

The Minister for Planning also determines what should be considered when trying to understand the housing needs of very low, low and moderate income households. This is set out as Specified Matters under Section 3aa(2) of the Planning and Environment Act 1987, and includes:

- Allocation
- Affordability (in terms of the capacity for very low income, low income and moderate income households that it is intended for)
- Longevity (in terms of the public benefit of the provision)
- Tenure



Appendix B – What the community told us

Approach and process

Given the sensitivity of issues associated with affordable housing a range of engagement methods were used throughout the project. While this included broad and anonymous methods such as online surveys, there was an emphasis on targeted workshops and one on one meetings with key stakeholders to gain further insights. The project was promoted through the City's website, Facebook page, internally with staff, a project mailing list, newspaper adverts and radio interviews.

In stage one of the project a stakeholder and community forum was held in August 2018, as well as one on one meetings. Affordable housing issues identified included supply, quality, regulation, changing climate, and a lack of policy from Council. The opportunities raised covered market incentives, advocacy around regulation, energy efficiency, community education, alternative housing models, and potential roles for Council. These findings informed the Affordable Housing Background Paper.

Community engagement in stage two of the project was open from January until March 2020, and included an online survey, workshops, meetings, and written submissions. Feedback built on the comments collected in stage one and related to; challenges with funding and financing, sharing cross-sector knowledge, increasing housing supply and improving energy efficiency, delays with planning applications, no clear direction from Council, managing community perception, lack of housing diversity and poor-quality, support for Council roles, and suggested actions for Council to address these issues. These findings informed the Draft Affordable Housing Action Plan.

Stage three community engagement was undertaken in August and September 2020 during the COVID-19 pandemic when restrictions were in place, as a result engagement was limited to an online survey, written submissions and virtual meetings. Despite these limitations there was meaningful engagement with community and key industry stakeholders, including virtual discussions with industry stakeholders such as Registered Housing Agencies, community support providers and a Peak Body for developers. This provided an opportunity to test the practicality of actions proposed and gain further clarity around the feedback. Findings have informed this final Affordable Housing Action Plan.

Outcomes

Through the abovementioned approach to community engagement the project reached more than 16,000 people and directly engaged 239 people and organisations in its development. Overall there is growing concern across our community for issues associated with affordable housing and strong support for developing a strategic response to this. Level of support for key components of the Action Plan:

- 76% felt the 'Objectives' responded appropriately to the key
- 81% agreed that the roles for Council to address affordable housing are appropriate.
- 88% agreed with the social housing target of 9.5% by 2036 or felt this should be a higher proportion or delivered quicker



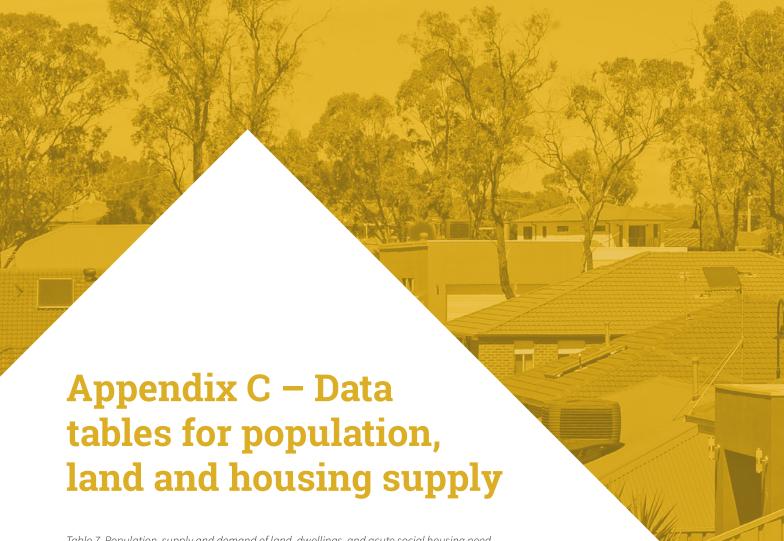


Table 7. Population, supply and demand of land, dwellings, and acute social housing need

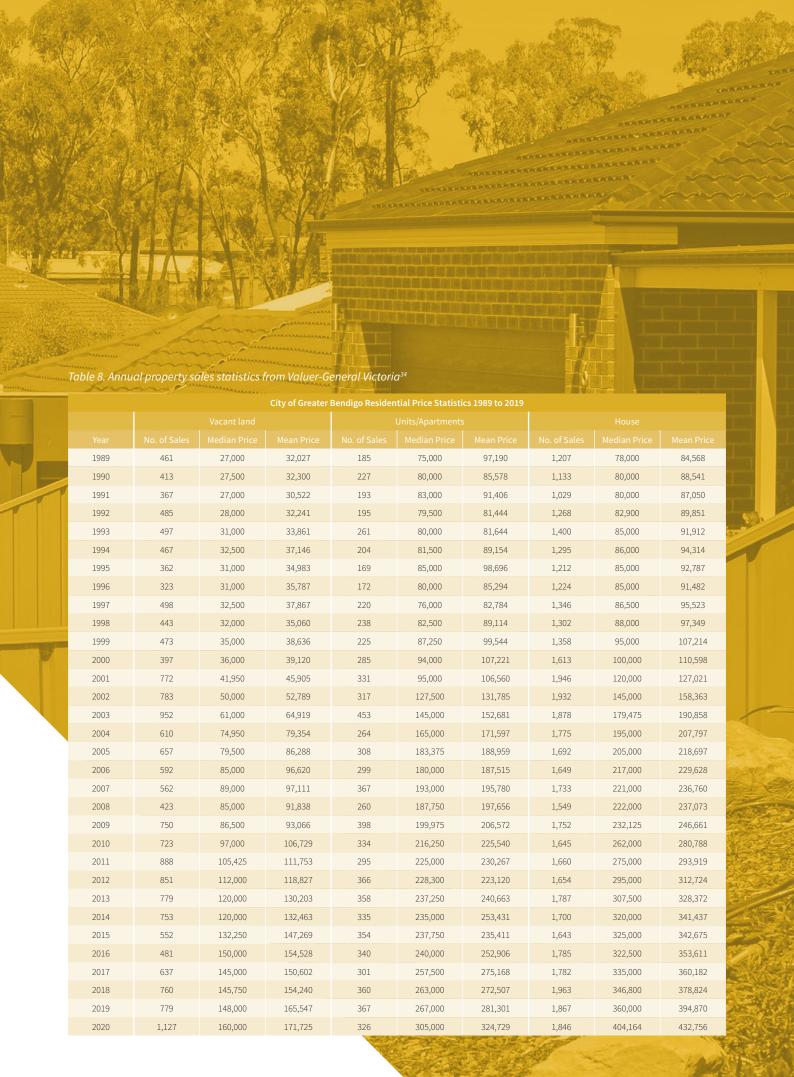
Year	ERP ²⁷ #	ERP annual growth #	Annual growth rate %	Existing dwellings ²⁸ #	New dwellings	New lots'' #	Vacant land sales ²⁹ #	Unit / Apartment sales ²⁸ #	House sales ²⁸ #	Rental properties³º #	Social housing supply** #	Social housing waiting list ³¹ #	People accessing Specialist Homelessness Services ³² #	Estimated homelessness ³³ #
2010	100,506	1,503	1.5	-	517	-	723	334	1,645	7,310	-	-	-	-
2011	101,995	1,489	1.5	43,538	889	-	888	295	1,660	7,714	-	-	-	257
2012	103,905	1,910	1.9	-	1,071	950	851	366	1,654	8,274	-	1,243	-	-
2013	105,957	2,052	2.0	-	1,097	1,145	779	358	1,787	8,849	-	1,234	-	-
2014	107,955	1,998	1.9	-	945	1,061	753	335	1,700	9,404	-	1,336	-	-
2015	109,908	1,953	1.8	-	1,069	1,107	552	354	1,643	9,813	-	1,239	1,973	-
2016	112,267	2,359	2.1	48,989	766	1,075	481	340	1,785	10,126	1,713	1,315	2,056	295
2017	114,091	1,824	1.6	-	734	914	637	301	1,782	10,395	-	1,533	2,266	303^^
2018	116,041	1,950	1.7	-	729	768	760	360	1,963	10,371	-	1,760	2,646	311^^
2019	118,093	2,052	1.8	51,515^	803	528	779	367	1,867	10,269	2,386	2,183	2,809	319^^
2020	119,980	1,887	1.6	52,459^	944	504	1,127	326	1,846	10,621	2,404	2,632	2,599	327^^
2021	123,632	-	-	53,671	-	-	-	-	-	10,657	-	2,729	-	-
2026	134,466	-	-	58,559	-	-	-	-	-	-		-	-	-
2031	145,065	-	-	63,589	-	-	-	-	-	-	-	-	-	-
2036	155,596	-	-	68,736	-	-	-	-	-	-	-	-	-	-

^{*} Building permit data is a self-reporting system that building surveyors submit to CoGB, quality of data is dependent on individual building surveyors.

^{**} Based on City of Greater Bendigo database.

 $^{^{\}land} \, \text{Based on ABS Census 2016 dwellings and annual building permit data submitted to CoGB by building surveyors.}$

 $^{^{\}wedge\wedge}$ Based on ABS Census estimates from 2011 and 2016.



Appendix D – Determining acute need for social housing

The estimated acute need for social housing is based on the following approach:

- Estimated people experiencing homelessness in Greater Bendigo, based on ABS estimates (327)
- Those on the DHHS social housing waiting list in the North Division Loddon, Bendigo (2,632)
- Existing social housing dwellings in Greater Bendigo, based on the City of Greater Bendigo database (2,404)

These indicators bring the total acute social housing need to 5,363 or 10 per cent of the total estimated dwellings in Greater Bendigo in 2020. It is acknowledged that this estimate is likely to be considered relatively conservative given the likely significant undercount of those experiencing homelessness.

The **unmet** acute need for social housing in Greater Bendigo in 2020 is estimated to be 2,959 and is based on the following approach:

- Estimated people experiencing homelessness in Greater Bendigo (327)
- Those on the social housing waiting list in the North Division

 Loddon, Bendigo (2,632)



References

- 1. Sidoti, C, 'Housing as a Human Right', Human Rights and Equal Opportunity Commission, (1996) https://www.humanrights.gov.au/our-work/rights-and-freedoms/projects/ housing-homelessness-and-human-rights, accessed 17 Sep. 2019.
- 3. Beer et al., 'Housing Policy, Housing Assistance and the Wellbeing Dividend: Developing an Evidence Base for Post-GFC Economies', Housing Studies, vol. 26 (2011), 1171-1192.
- 4. City of Greater Bendigo, 'Preliminary findings Active Living Census 2019', 2019.
- 5. Judith Yates and Michelle Gabriel, 'Housing affordability in Australia', Australian Housing and Urban Research Institute (AHURI), (2006) https://www.ahuri.edu.au/research/nrvresearch-papers/nrv3-3, accessed 13 Aug. 2019.
- 6. Evgenia Bourova, Ian Ramsay and Paul Ali, 'What 1,100 Australians told us about the experience of living with debt they can't repay', The Conversation [website], (2019) http:// the conversation. com/what-1-100-australians-told-us-about-the-experience-of-living-with-debt-they-cant-repay-105296, accessed 4 Sep. 2019.
- 7. Lawson et al., Social housing as infrastructure: rationale, prioritisation and investment pathway, AHURI, (2019) https://www.ahuri.edu.au/research/final-reports/306, accessed 15 Aug. 2019.
- 8. ABS, Census of Population and Housing: Estimating homelessness, 2016, cat. No. 2049.0, https://www.abs.gov.au/Ausstats/abs@.nsf/ Latest products/2049.0 Appendix 12016? opendocument & tabname = Notes & prod no = 2049.0 & issue = 2016 & num = & view, accessed 23 January 2019. A product of the produc
- 9. Australian Institute of Health and Welfare (AIHW), 'Specialist homelessness services annual report', (2019) https://www.aihw.gov.au/reports/homelessness-services/specialisthomelessness-services-2017-18/contents/contents, accessed 1 Oct. 2019.
- 10. Andrew Rossiter, 'What were the early impacts of COVID-19 on population growth in Regional Australia?', .id [website], (2021) https://blog.id.com.au/2021/population-ng forecasting/what-were-the-early-impacts-covid-19-had-on-population-growth-in-regional-australia/>, accessed 16 Jun. 2021
- 11. DELWP, 'A Guide to Property Values: Annual data and analysis from Valuer-General Victoria', Houses by suburb, (2019) https://www.propertyandlandtitles.vic.gov.au/ property-information/property-prices>, accessed 1 Oct. 2019.
- 12. DELWP, 'A Guide to Property Values: Annual data and analysis from Valuer-General Victoria', Property prices, (2019) https://www.propertyandlandtitles.vic.gov.au/property-12. information/property-prices>, accessed 21 Oct. 2019.
- 14. Fitzgerald, Tess, 'Home energy affordability: Accommodating the case for energy efficiency', Australian Energy Council [website] (2017) https://www.energycouncil.com.au/ analysis/home-energy-affordability-accommodating-the-case-for-energy-efficiency/>, accessed 25 Jun. 2020.
- 15. Phillips, Ben, 'Energy Stressed in Australia', Brotherhood of St Lawrence, (2018) < https://www.bsl.org.au/research/browse-publications/energy-stressed-in-australia/>,
- 16. McGee, Caitlin, 'Housing', Australian Government Department of Industry, Science, Energy and Resources [website], (2013) https://www.yourhome.gov.au/housing, accessed 24 Jun. 2020.
- 17. Department of Health and Human Services (DHHS), 'Rental Report', (2019) https://www.dhhs.vic.gov.au/publications/rental-report, accessed 1 Oct. 2019.
- 18. Real Estate Institute of Victoria, 'Monthly Research Bulletin', (2016; 2020).
- 19. Consumer Affairs Victoria, 'Rooming houses found for Greater Bendigo City', Public register of rooming houses [website], (2020) https://registers.consumer.vic.gov.au/ RhrSearch/SearchResult?SearchTermType=LocalCouncil&SearchTerm=Greater%20Bendigo%20City>, accessed 15 Jun. 2020.
- 20. Tenants Union of Victoria, 'Regulation of property conditions in the rental market', Department of Justice and Community Safety, (2016) https://www.tuv.org.au/articles/ files/submissions/160830-TUV-RTA-Property-Standards.pdf>, accessed 2 Oct. 2019.
- 21. Airbnb, 'Places to stay in Bendigo', Airbnb [website], (2019) https://www.airbnb.com.au/, accessed 30 Sep. 2019 and 4 Aug. 2020; Stayz, 'Properties in Bendigo', 'Airbnb (website), (2019) https://www.airbnb.com.au/, accessed 30 Sep. 2019 and 4 Aug. 2020; Stayz, 'Properties in Bendigo', 'Airbnb (website), (2019) https://www.airbnb.com.au/, accessed 30 Sep. 2019 and 4 Aug. 2020; Stayz, 'Properties in Bendigo', 'Airbnb (website), 'Airbnb [website], (2019) https://www.stayz.com.au/, accessed 30 Sep. 2019 and 4 Aug. 2020.
- 22. ABS, Taxation Revenue, Australia, 2018-19, Catalogue number 5506.0, https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs@.nsf/mf/5506.0#:~:text=Total%20taxation%20revenue%20">https://www.abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.au/ausstats/abs.gov.aus collected%20in,increase%20in%20taxes%20on%20property.>, accessed 11 Jun. 2020.
- 23. 'Understanding the housing policy levers of Commonwealth, state and territory, and local government', AHURI, (2018) https://www.ahuri.edu.au/policy/ahuri-briefs/ understanding-the-housing-policy-levers-of-commonwealth,-state-and-territory,-and-local-government>, accessed 11 Jun. 2020.
- 24. See Appendix D for further information on how this target has been developed.
- 25. Livable Housing Australia, 'Livable Housing Design Guidelines'. (2020) http://www.livablehousingaustralia.org.au/library/SLI HA. Guidelines.lulv2017FINAL4.pdf. accessed 24 Jun. 2020.
- 26. Victoria Minister for Planning Hon. Richard Wynne MP, 'Governor in Council Order', DELWP, (2019) https://www.planning.vic.gov.au/policy-and-strategy/affordable-housing/ resources>, accessed 8 Aug. 2019.
- 27. ABS, 'ERP by LGA (ASGS 2018), 2001 to 2020', (2020) https://stat.data.abs.gov.au/, accessed 18 Jun. 2021. idForecast, 'Population and household forecasts, 2016 to 2036', prepared by .id based on historic ABS Census and Estimated Resident Population data, (2017), https://forecast.id.com.au/bendigo, accessed 1 May 2021.
- 28, ABS, 'Census 2011 and 2016 Greater Bendigo LGA', (2020) https://www.abs.gov.au/census, accessed 26 Jun. 2020.
- 29. DELWP, 'A Guide to Property Values: Annual data and analysis from Valuer-General Victoria', (2020) https://www.land.vic.gov.au/valuations/resources-and-reports/property-2020 sales-statistics>, accessed 25 Jun. 2021.
- 30. DHHS, 'Rental Report', (2020) https://www.dhhs.vic.gov.au/publications/rental-report, accessed 17 Nov. 2020.
- 31. DHHS, 'Victorian Housing Register and Transfer List', (2021) https://www.housing.vic.gov.au/victorian-housing-register, accessed 4 May 2021.
- 32. AIHW, 'Specialist homelessness services annual report', (2019) https://www.aihw.gov.au/reports/homelessness-services/specialist-homelessness-services-2017-18/ contents/contents>, accessed 17 Nov. 2020.
- 33. ABS, Census of Population and Housing: Estimating homelessness, 2016, cat. No. 2049.0, https://www.abs.gov.au/Ausstats/abs@.nsf/ Latestproducts/2049.0Appendix12016?opendocument&tabname=Notes&prodno=2049.0&issue=2016&num=&view>, accessed 23 January 2019.
- 34. DELWP, 'A Guide to Property Values: Annual data and analysis from Valuer-General Victoria', (2019) https://www.propertyandlandtitles.vic.gov.au/property-information/ property-prices>, accessed 4 Aug. 2020.





