



Welcome to **GREATER BENDIGO**

Supporting our new community members

Thank you

The City of Greater Bendigo appreciates the refugee, asylum seeker, migrant and international student communities who participated in developing this booklet. It has been prepared following consultation with Karen, Hazara and South Sudanese representatives, and with the support of staff from the City of Greater Bendigo, Loddon Campaspe Multicultural Services and Bendigo Community Health Services. This resource has been funded by the Victorian State Government.

Please contact services directly for detailed information.

This booklet was prepared and issued in March 2023. All care has been taken to ensure information is correct and will be revised yearly. For feedback on this resource, please email inclusive_communities@bendigo.vic.gov.au

Revised in May 2024.



Acknowledgement of Country

The City of Greater Bendigo is on Dja Dja Wurrung and Taungurung Country. We would like to acknowledge and extend our appreciation to the Dja Dja Wurrung and Taungurung Peoples, the Traditional Owners of the land. We pay our respects to leaders and Elders past, present and future for they hold the memories, the traditions, the culture and the hopes of all Dja Dja Wurrung and Taungurung Peoples. We express our gratitude in the sharing of this land, our sorrow for the personal, spiritual and cultural costs of that sharing, and our hope that we may walk forward together in harmony and in the spirit of healing.



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Emergencies

In an emergency call 000 for fire, police, and ambulance

- Ask for 'Police', 'Fire', or 'Ambulance'
- If you have difficulty speaking English, you can ask for an interpreter once you have been transferred to the emergency service you requested

Bendigo Police Station

- 🕒 24 hours a day, 7 days a week
- ☎ 5448 1300
Non-urgent police enquiries: 131 444
In an emergency call 000
- 🏠 221 High Street, Bendigo
- 🌐 www.police.vic.gov.au

City of Greater Bendigo emergency information

- ☎ 1300 002 642
- 🌐 www.bendigo.vic.gov.au/residents/fire-floods-and-emergencies

Heat Health Action Plan

- 🌐 www.heathealth.cvga.org.au

Emergency planning booklet

- 🌐 www.bendigo.vic.gov.au/residents/fire-floods-and-emergencies/planning-emergency

The Orange Door

The Orange Door is a free service, and provides help for people experiencing family violence, or who need assistance with the care and wellbeing of children and young people.

- 🕒 9am - 5pm, Monday to Friday
- ☎ 1800 512 359
- 🏠 57 View Street, Bendigo
- 🌐 www.orangedoor.vic.gov.au

Child Protection

Service that supports children and young people at risk of harm.

- ☎ 1300 664 977
After hours child protection emergency service: 131 278

Safe steps

Support services for anyone in Victoria who is experiencing or afraid of family violence.

- 🕒 24 hours a day, 7 days a week
- ☎ 1800 015 188
- 🌐 www.safesteps.org.au

Kids Helpline

Kids Helpline is a free, 24/7 phone and online counselling service for young people aged 5 to 25.

- 🕒 24 hours a day, 7 days a week
- ☎ 1800 551 800
- 🌐 Online Chat: www.kidshelpline.com.au

Centre Against Sexual Assault

🕒 9am - 5pm, Monday to Friday

☎ 5441 0430

Sexual assault crisis after hours service:
1800 806 292

🏠 71 Bridge Street, Bendigo

🌐 www.casa.org.au

SuicideLine Victoria

Free counselling and support for people at risk of suicide and anyone experiencing mental health issues.

☎ 1300 651 251

🌐 www.suicideline.org.au

Lifeline

Short-term phone support for people who are feeling overwhelmed or having difficulty coping.

🕒 24 hours a day, 7 days a week

☎ 13 11 14

🌐 www.lifeline.org.au

Victoria State Emergency Service (SES)

VicSES manage emergency responses to flood, storm, landslide, tsunami and earthquake. They assist communities to be prepared through planning and education anywhere in Victoria.

☎ 132 500

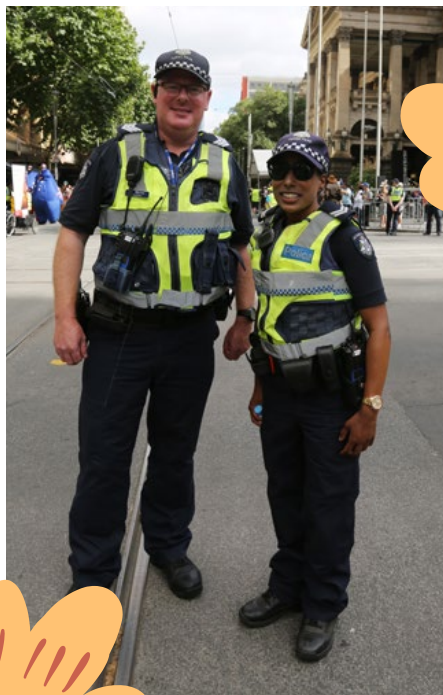
In an emergency call 000

VicEmergency

The VicEmergency website, app and hotline provide Victorians with current emergency information and warnings. The website and app display incidents occurring across the state including floods, storms, fires, earthquakes, and more. You can download the app from the App Store or Google Play.

☎ VicEmergency hotline: 1800 226 226

🌐 www.emergency.vic.gov.au/respond



Translation and Interpreting Services (TIS National)



TIS National

TIS National is a phone interpreting service available 24 hours a day, 7 days a week.

 131 450

 www.tisnational.gov.au

Free interpreting services

Free interpreting services are available with:

1. City of Greater Bendigo
2. Government agencies such as Centrelink
3. Doctors and pharmacists
4. Real estate agencies

If you are a non-English speaker

1. Call TIS National on 131 450
2. An automated prompt will ask you which language you need. Please state the language that you require
3. When you are connected to a TIS National operator, say the language you need again
4. Stay on the line while the operator finds an available interpreter for you



Local government



City of Greater Bendigo

Local council that delivers services to the community, including:

- Parking
- Rates
- Pet registrations
- Cultural diversity team
- Customer service
- Waste information
- Maternal and child health
- Community Grants
- Immunisation
- Intercultural Ambassadors Program

 1300 002 642

 www.bendigo.vic.gov.au

 requests@bendigo.vic.gov.au

 Main office:

189-229 Lyttleton Terrace, Bendigo
8:30am - 4:30pm, Monday to Friday
(excluding public holidays)

Heathcote Service Centre:

125 High Street, Heathcote

8:30am - 5pm (closed 12.30pm - 1.30pm),
Monday to Friday (excluding public
holidays)



Waste collection

The City provides the local bin collection service:

- General waste (red lid)
- Organics (light green lid)
- Recycling (yellow/blue lid)

For more information on these services (including checking your bin night) visit:




 www.bendigo.vic.gov.au/waste





Health services

Bendigo Health (Hospital)




 5454 6000
 100 Barnard Street, Bendigo
 www.bendigohealth.org.au

Bendigo Health Emergency Department

Provides urgent medical care 24 hours a day, 7 days a week. Located on Drought Street, Bendigo (between Arnold Street and Bayne Street).

Mental Health Regional Triage Service


Allows members of the community to speak to trained mental health practitioners and receive advice, assisted access to services and/or the arrangement of a psychiatric assessment when required.

 24-hour crisis care, 7 days a week
 1300 363 788
 www.bendigohealth.org.au/MentalHealthRegionalTriage

NURSE-ON-CALL





Free, non-emergency health advice 24 hours a day, 7 days a week.

NURSE-ON-CALL is a telephone helpline that provides immediate, professional health advice from a registered nurse.

 1300 606 024
For an interpreter call 131 450 (TIS) then ask for NURSE-ON-CALL





Thorne Harbour Country

Thorne Harbour Country provides support, counselling, rapid HIV testing, resources, and information around LGBTIQ+ wellbeing, HIV, Hepatitis C and sexual health across the Loddon Mallee.

 Drop-in service 9am - 5pm, Monday to Friday
 4400 9000
 58 Mundy Street, Bendigo
 www.thorneharbour.org/services/multicultural-health

UFS Pharmacy (nurse on duty)

UFS after-hours nurse provides general health advice and non-emergency treatment. Free walk-in service.

 6pm - 9.45pm
 5443 4610
 Corner of View Street and Barnard Street, Bendigo
 www.bendigoufs.com.au



Bendigo Community Health Services

Bendigo Community Health Services provides a variety of free and low-cost health and wellbeing services to the community including:

- GP (doctor)
- Men's and women's health
- Paediatrician (children's doctor)
- Family services
- Counselling and mental health services
- Culturally sensitive counselling
- Children's counselling
- Alcohol and other drug counselling, care and recovery
- Refugee settlement services

 5406 1200

 BCHS locations:

165-171 Hargreaves Street, Bendigo

3 Seymour Street, Eaglehawk

19 Helm Street, Kangaroo Flat

46-48 Jeffrey Street, Elmore

 www.bchs.com.au

Immunisations at City of Greater Bendigo

Immunisation is a free service provided by the City to protect the health and wellbeing of the general population. Staff immunise in accordance with the National Immunisation Program.


The City provides immunisations for children aged 0 – 16, pregnant women and partners, and people aged over 65. The City does not provide the COVID-19 vaccine.

Catch-up vaccine assistance is available if you are a new resident from another country.


To find out about what vaccine is given at what age to children, school children and at-risk groups, go to the Australian Government Department of Health at www.health.vic.gov.au/immunisation/immunisation-schedule-victoria-and-vaccine-eligibility-criteria

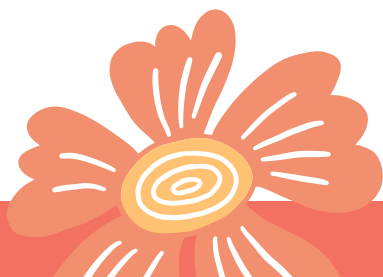
For session locations and times:

 1300 002 642

 www.bendigo.vic.gov.au/community-services/children-and-families/immunisation

To book an appointment visit:

 www.bendigo.vic.gov.au/community-services/children-and-families/immunisation






Services for families and individuals



Centrelink and Medicare

Centrelink and Medicare deliver social security and health payment services.

 8.30am - 4.30pm, Monday to Friday

 231 Lyttleton Terrace, Bendigo

 www.servicesaustralia.gov.au

Karen onsite interpreters are available
1pm - 4pm on Mondays, 10am - 2pm on
Tuesdays and 10am - 2pm on Thursdays.

Centrelink

Bilingual support available from 8am-5pm,
Monday to Friday.

 Multilingual Phone Service – 131 202

Medicare

 132 011 and request an interpreter

Libraries

Libraries offer free loans for books,
newspapers, DVDs, CDs and e-audiobooks,
including materials in different languages.
Libraries provide free access to computers,
the internet and run free story times for
families with children.

Bendigo Library

 5449 2700

 251-259 Hargreaves Street, Bendigo

 www.ncgrl.vic.gov.au/libraries/bendigo




Eaglehawk Library

 5446 7577

 1 Sailors Gully Road, Eaglehawk

Kangaroo Flat Library

 5447 8344

 23 Lockwood Road, Kangaroo Flat

Heathcote Library

 5433 3734

 125 High Street, Heathcote


Bendigo Community Toy Library

Bendigo Community Toy Library runs from two locations and offers a huge variety of toys (more than 1,500) for members to borrow. A small annual membership fee is required.

 www.bendigotoylibrary.org.au

 www.facebook.com/BendigoToyLibrary

Spring Gully

 5pm - 6pm on Tuesdays, 9.30am - 11am on Thursdays and 9.30am - 11.30am on Saturdays

 156 Spring Gully Road, Bendigo

Long Gully

 9:30am - 11am on Fridays


 153 Eaglehawk Road, Long Gully (St Matthews Church)

City of Greater Bendigo Maternal and Child Health

The City's Maternal and Child Health service is available for free to all parents and carers with children from birth to school age. Centres are across Greater Bendigo and you will be linked into the closest service to your address.

The City Maternal and Child Health centres offer:

- Child growth and development assessments
- Referrals to other health agencies
- Health and early parenting information
- Links to community resources
- New parents' groups

 www.bendigo.vic.gov.au/community-services/children-and-families/maternal-and-child-health-service

To book an appointment

 4408 6590

 www.bendigo.vic.gov.au/forms/maternal-child-health-appointment





Multicultural and refugee settlement services



Loddon Campaspe Multicultural Services (LCMS)

LCMS provides community development and advocacy to migrants and refugees in central Victoria, including:

- Settlement support
- Employment assistance
- Learning English
- Connection to services and community groups
- Supports culturally diverse community groups to organise their own activities and events
- Multicultural Playgroup
- Youth Network
- Homework Club
- Care and Food Program

 5441 6644

 437 Hargreaves Street, Bendigo

 www.lcms.org.au

Bendigo Community Health Services (BCHS)

BCHS provides support to new refugee arrivals coming to Australia. They also provide ongoing advocacy, support, document help, information provision, referrals, and group work in the first five years of arrival.

BCHS delivers programs and group information sessions to build health and service knowledge and safe living to migrant and refugee communities beyond the first five years of arrival.

The culturally sensitive counselling program is a free, confidential service that can help people who experience:

- Problems with sleep
- Lack of energy
- Difficulty remembering things
- Overwhelming feelings
- Feelings of sadness or hopelessness
- Thoughts or feelings that come into your mind when you don't want them to
- Memories or events that keep coming back

BCHS employs bilingual workers of refugee lived experience.

 5406 1200

 165-171 Hargreaves Street, Bendigo

 www.bchs.com.au





Housing and legal services

ARC Justice

Provides legal help and tenancy advocacy services. Interpreters can be made available upon request.


 171 Hargreaves Street, Bendigo

 www.arcjustice.org.au

 info@housingjustice.org.au

Loddon Campaspe Community Legal Centre

Based in Bendigo and provides free legal information, advice and representation services to people living in Central Victoria.

 5445 0909

1800 450 909 (free call)

Housing Justice


Stands up for the rights of tenants, helping people to solve their tenancy problems and stay in their rental homes.

 5445 0990


1800 450 990 (free call)

Haven; Home, Safe Bendigo

Supports people who are homeless or living in a housing crisis.

 1300 428 364

 10-16 Forest Street, Bendigo

 www.havenhomesafe.org.au

 bendigointake@hhs.org.au

Victoria Legal Aid (VLA)

Victoria Legal Aid is a free service assisting people with legal problems and focus on protecting the rights of Victorians and representing those who need it most.

There are some things they do not provide legal advice on, including migration visas related to business, skilled migrants, students and tourism.

 5448 2333

 424 Hargreaves Street, Bendigo

 www.legalaid.vic.gov.au

 bendigo@vla.vic.gov.au



Ethnic and cultural groups



Karen Cultural Social Support Foundation

The Karen Cultural Social Support Foundation Inc. provides support and assists Karen and Burmese people to create life skills for their wellbeing in Australia.

☎ 5400 2585

0435 200 752

📍 20 Pine Street, Eaglehawk

🌐 www.kcssf.org.au

📘 www.facebook.com/KCSSFBendigo

✉ kbddfbendigo@gmail.com

Karen Organisation of Bendigo

📘 www.facebook.com/people/Karen-Organisation-of-Bendigo/100069791575614

Bendigo Chinese Association

🌐 www.bendigochinese.org.au

✉ secretary@bendigochinese.org.au

Mu Ni Da Ra Ma (Eaglehawk Buddhist Monastery)

☎ 5400 2585

0435 200 752

📍 20 Pine Street, Eaglehawk

The Great Stupa of Universal Compassion

☎ 5446 7568

📍 25 Sandhurst Town Road, Myers Flat

🌐 www.stupa.org.au/great-stupa

Bendigo Islamic Community Centre

The Bendigo Islamic Community Centre is dedicated to assist all Muslims to practice their religious and cultural values through a comprehensive approach, which incorporates the teaching of Holy Quran and Sunnah.

📍 9 Rowena Street, East Bendigo

🌐 www.bicc.org.au



Bendigo Australia Indonesia Klub Inc (BAIK)

 www.facebook.com/BAIKclub

Bendigo Filipino Foundation


 www.facebook.com/bendigofilipinofiesta

Bendigo Malayalee Association

 www.bendigomalayalee.com.au

Indian Association of Bendigo

 www.iab.net.au

 [www.facebook.com/
IndianAssociationBendigo](http://www.facebook.com/IndianAssociationBendigo)

 info@iab.net.au

Kerala Hindu Society Bendigo Inc

 bendigokeralahindusociety@gmail.com

 www.facebook.com/khsb2017

Hazara Community of Bendigo

 hazaracommunitybendigo@gmail.com

Hispanos Unidos de Victoria

 www.facebook.com/groups/hudvic

Sri Guru Singh Sabha Bendigo

 www.facebook.com/singhsabhabendigo


Bendigo Interfaith Council

Provides opportunity for dialogue among Bendigo's faith communities and works to educate the community about various faith traditions and cultures. For information on local events visit their Facebook page.

 [www.facebook.com/
bendigointerfaithcouncil](http://www.facebook.com/bendigointerfaithcouncil)

Bendigo Joss House Temple

Is a significant and unique place showcasing Bendigo's cultural history especially about the Chinese history during the search for gold.

 4444 2810

 Finn Street, Emu Point, North Bendigo





Employment pathways and support




Access Skills Training (AST)

Supporting people into employment, training, and other opportunities to enhance their quality of life.

 5445 9880

 22 McLaren Street, Bendigo


 www.ast.edu.au

 info@ast.edu.au

Bendigo Volunteer Resource Centre (BVRC)

Provides information about opportunities for volunteering and learning new skills in Greater Bendigo.

 5441 1404

 Bendigo Library, 251-259 Hargreaves Street, Bendigo

 www.bgovolunteers.org.au

 bvrchub@bgovolunteers.org.au


Skills and Jobs Centre, Bendigo TAFE

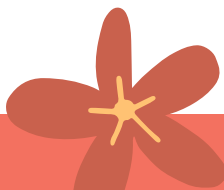
Free service for the community assisting with:

- Resume/CV
- Career guidance
- Courses, and job pathway advice

 1300 100 606

 154 Hargreaves Street, Bendigo

 www.skillsandjobs.com.au






Financial services and gambling support





Anglicare Victoria

Free and confidential service that provides:

- Support for gambling problems
- Support for family and friends
- Financial counselling for anyone unable to meet their ongoing expenses

 1800 244 323

 www.anglicarevic.org.au/our-services/financial-counselling/gamblers-help

 gamblershelp@anglicarevic.org.au

Bendigo Family and Financial Services

Financial counselling, no interest loans and emergency relief.


 5441 5277

 37-39 Rowan Street, Bendigo

 www.bffs.org.au

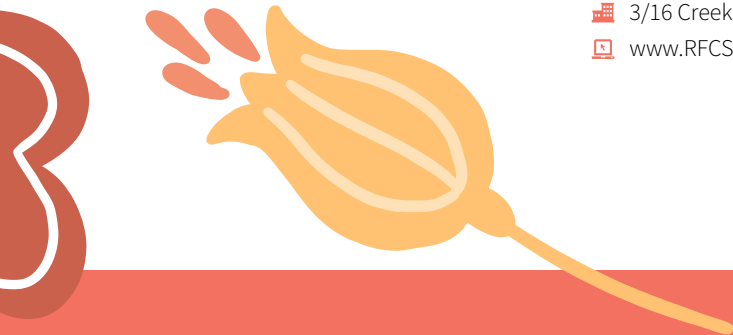
Rural Financial Counselling Service

Provides counselling and support programs for regional small businesses.

 1300 735 578

 3/16 Creek Street North, Bendigo

 www.RFCVictoriaWest.com.au





Community support

Food relief and community meals in Greater Bendigo

There are many agencies that provide food relief and meals to those in need in the Greater Bendigo area.

 www.bendigo.vic.gov.au/community-services/community-and-care/food-relief-and-community-meals

Free Wheeling Fun

Free Wheeling Fun recycles bicycles and makes them available to the community. They also help people repair and maintain their own bikes. Open on Wednesdays and Fridays, 3pm-5pm.


 406 Hargreaves Street, Bendigo

 www.facebook.com/FreeWheelingFun

Old Church on the Hill

A safe meeting place to create connections and meet people.

- Volunteer opportunities
- Community garden
- Participate in community events and festivals
- Food pantry

 www.theoldchurch.org.au

 www.facebook.com/groups/theoldchurchonthehill

SisterWorks Bendigo

A safe place to create connections and meet people.

- A meeting place to make friends, prevent isolation
- Helps women connect with each other and the local communities
- Provides workplace and training opportunities for women

 0420 258 972

 45 Mundy Street, Bendigo

 bendigo@sisterworks.org.au

St Vincent De Paul Assistance Centre

Offers support for food, advocacy, household goods and clothing.

Bendigo

 5443 5688

 16 Hopetoun Street, Bendigo

Eaglehawk

 5446 2548

 82 High Street, Eaglehawk

Uniting

Offers food, financial assistance, advocacy, household goods and clothing.

 5443 5458

 10 Camp Street, Kangaroo Flat







Neighbourhood hubs / community houses




Welcome people from all walks of life, regardless of age, gender, ability or economic status. They provide a space for all people within the local area to meet, socialise, and have access to programs and services. They offer support, and strengthen community spirit, pride and connection.

Each neighbourhood hub or community house is unique and provides different services. They range from providing community lunches, food pantry, community gardens or tax help.






Bendigo Neighbourhood Hub

-  5441 2515
-  155 Crook Street, Strathdale
-  www.bnh.net.au
-  co-ordinator@bnh.net.au





Long Gully Neighbourhood Centre

-  5442 1165
-  52-54 Derwent Drive, Long Gully
-  www.lgnc.org.au
-  www.facebook.com/lgncorg
-  coordinator@lgnc.org.au




Marong Neighbourhood House

-  5435 2486
-  39 High Street, Marong
-  www.marongnh.com.au
-  www.facebook.com/marongnhh
-  marongnhh@gmail.com

Eaglehawk Community House

-  5446 8322
-  19 Bright Street, Eaglehawk
-  www.eaglehawkcommunityhouse.com
-  admin@eaglehawkcommunityhouse.com

Kangaroo Flat Community House



-  5447 9687
-  21 Woolcock Avenue, Kangaroo Flat
-  coordinatorkfch@bigpond.com

Huntly Community Hub

-  608 Midland Highway, Huntly
-  info@huntlycommunityhub.com.au




MADCOW

Provides training, employment opportunities, support and advocacy to those who are homeless or at risk of becoming homeless.

-  5441 4747
-  214 Hargreaves Street, Bendigo
-  www.madcow.org.au

CatholicCare Victoria

CatholicCare works with people from all religious, ethnic and cultural backgrounds, providing services in areas such as mediation, family services, counselling and parenting programs.

-  5438 1300
-  176-178 McCrae Street, Bendigo
-  bendigo.reception@catholiccarevic.org.au



Learning English language



Bendigo TAFE

Bendigo TAFE is a regional provider of vocational education, training, and assessment services. They offer a wide range of courses in a variety of fields, ranging from certificates to diplomas.

 13 TAFE (13 8233)

 154 Hargreaves Street, Bendigo

 www.bendigotafe.edu.au

 info@bendigotafe.edu.au

Adult Migrant English Program (AMEP)

The program provides free English language lessons to eligible migrants and humanitarian entrants aged 18 years and over. This includes all permanent visa holders, some temporary visa holders and citizens who previously held an eligible visa. Some migrant youth aged between 15 and 17 years may also be eligible. The program is offered through Bendigo TAFE.

 13 TAFE (13 8233)

 154 Hargreaves Street, Bendigo

 www.bendigotafe.edu.au/courses/AMEP

 info@bendigotafe.edu.au

Loddon Campaspe Multicultural Services Pre-Accredited English Language Class

This program provides free:

- Conversational English classes
- Citizenship studies courses
- Employment pathways courses

Children welcome in some classes. Contact Loddon Campaspe Multicultural Services for the latest class schedule.

 5441 6644

 437 Hargreaves Street, Bendigo

 www.lcms.org.au





Youth services



YO Bendigo

Through YO Bendigo, young people can access resources, information around events, activities and courses available in the community.

🕒 8:30am - 5:00pm, Monday to Friday

☎ 5434 6000

🏠 45 Mundy Street, Bendigo

🌐 www.yobendigo.com.au

✉ YoBendigo@bendigo.vic.gov.au

headspace

headspace is a confidential and free mental health service for young people aged 12-25.

☎ 5406 1400

🏠 78-80 Pall Mall, Bendigo

🌐 www.headspace.org.au/headspace-centres/Bendigo

Youth Support + Advocacy Service (YSAS)

YSAS provides support for young people experiencing problems with substance use and mental health.

☎ 5444 2969

🏠 8 King Street, Bendigo

🌐 www.ysas.org.au/locations/bendigo

✉ reception@ysas.org.au





Sport and recreation



The City provides a range of public spaces, parks, gardens and sports and recreation facilities for members of the community, including public barbecues, splash parks, swimming pools, lakes and bike trails.

 www.bendigo.vic.gov.au/things-to-do

Facilities with multicultural programs

Sports Focus

Sports Focus aims to support and empower sporting clubs to be more safe, inclusive and welcoming spaces for the broader community to enjoy sport and active recreation.

 5442 3101

 14 Nolan Street, Bendigo

 www.sportsfocus.com.au


 admin@sportsfocus.com.au


Golden Square Pool

Family friendly, volunteer-managed community aquatic facility with a 50m, intermediate and toddler swimming pool. Shade, green grass, kiosk, swimming lessons for kids and adults.

 0401 804 701

 14a Maple Street, Golden Square

 www.goldensquarepool.com.au

 www.facebook.com/goldensquarepoolinc

Bendigo East Swimming Pool

Outdoor, family-friendly community pool open all year round. Swimming lessons for women of diverse background in summer on Thursdays from 7pm - 8pm.

 5443 7078

 33 Lansell Street, East Bendigo

 www.facebook.com/bendigoeastpool

Gurri Wanyarra Wellbeing Centre

Indoor aquatic, leisure and wellness facility. 51.5m pool, splash pad, toddlers pool, warm water pool, steam and sauna, health club and cafe. Disability access into pools and programs for youth swimming lessons.

 4431 1000


 9 Browning Street, Kangaroo Flat

 www.gurriwanyarrawc.com.au

Eaglehawk Tennis Club

Courts are free to use. Permanent cane ball courts open 24 hours a day, 7 days a week. Priority is given to those with bookings.

 15 Crowther Street, Eaglehawk

 play.tennis.com.au/eaglehawktenniscub

 www.facebook.com/EaglehawkTennisClub

Long Gully Recreation Reserve

Free sporting equipment for anyone in the community to borrow and use.

 21 Cunneen Street, Long Gully








Entertainment and tourism



Bendigo Visitor Centre

Bendigo Visitor Centre can help tourists with accommodation, shopping, dining, booking attractions and tours, and provide you visitor information, MYKI, maps and guide books.

 1800 813 153 (free call)
5434 6060

 51-67 Pall Mall, Bendigo

 tourism@bendigo.vic.gov.au

Bendigo Art Gallery

 5434 6088

 42 View Street, Bendigo

The Capital theatre

 5434 6100

 50 View Street, Bendigo

Ulumbarra Theatre

 5434 6100

 10 Gaol Road, Bendigo






Transport

Many transport options are available for travelling within Greater Bendigo, including taxis, car rental, train and bus services. Most bus and train services in Bendigo require a Myki card to travel. You can purchase them from train stations, convenience stores, newsagents and the Bendigo Visitor Centre.

Bendigo Airport Service


Bus service between Bendigo, Kangaroo Flat and Melbourne Airport.

 Office hours are Monday to Friday, 9am - 2pm. Closed public holidays

 5444 3939

 www.bendigairportservice.com.au

Bendigo Bus Services


 www.christiansbus.com.au/public-buses/bendigo-bus-timetable

www.organscoaches.com.au

www.ptv.vic.gov.au

Bendigo Taxi Services

Taxi ranks are located at various places including at the train stations and at the taxi interchange on Park Road, Bendigo (near Rosalind Park).

 131 008

 www.bendigotaxis.com.au


Regional coaches, buses and trains


Information on regional transport including travel to and from Melbourne.

 www.ptv.vic.gov.au

VicRoads

The Victorian agency responsible for issuing vehicle registrations and drivers licences.

 13 11 71

 Bendigo Gov Hub, 195-229 Lyttleton Terrace, Bendigo

 www.vicroads.vic.gov.au

VicRoads - Bendigo East Testing and Inspection Centre (TIC)

 61/53 Lansell Street, East Bendigo






Other services



Community Reporting Tool

If you have experienced racism, discrimination, hate-speech and religious vilification, or wish to raise concerns about breaches of your human rights or the mistreatment of others, you can use this tool to share your experience.

 go.bendigo.vic.gov.au/community-reporting-tool

CONNECT Greater Bendigo

Find local sports clubs, community groups and events.


 www.connectgreaterbendigo.com.au


Find a Justice of the Peace (JP)

 justice.vic.gov.au

Coliban Water

Provides water and wastewater services to the community.

 8am - 5pm, Monday to Friday

 1300 363 200. Faults and emergencies can be reported 24 hours a day, 7 days a week


 37-45 Bridge Street, Bendigo

 www.coliban.com.au

 coliban@coliban.com.au

Powercor

Power supply faults and information.

 13 24 12

 www.powercor.com.au

Residential asbestos information

 www.asbestos.vic.gov.au





Before You Dig

Information about underground services.

 www.byda.com.au

Bendigo Animal Relief Centre (BARC)

BARC provides feed, shelter and medical treatment to animals who have become lost, seized or surrendered. BARC has a variety of cats, dogs and occasionally other animals for adoption.

 5441 2209

 20 Piper Lane, East Bendigo

 www.bendigoanimalreliefcentre.com.au

 BARCreception@bendigo.vic.gov.au

Wildlife Victoria


Report a wildlife emergency 24 hours a day, 7 days a week.

 8400 7300

 www.wildlifevictoria.org.au

Snakes in domestic properties


Licensed snake catchers.

 0428 195 941 - George Moore

0427 436 223 - Gary Bright

European Wasp removal

Find a local licensed pest control operator.

 www.health.vic.gov.au/environmental-health/find-a-licensed-pest-control-operator

Littering and pollution


Environment Protection Authority Litter Line

For reporting on commercial and industrial waste.

 1300 372 842

Parks Victoria

Rubbish dumped in State parks.


 13 19 63

DEECA (Department of Energy, Environment and Climate Action)

 5430 4444

Environment Protection Authority (EPA)

Report pollution/smoky vehicles.

 1300 372 842

 www.epa.vic.gov.au



For further information please contact
the City of Greater Bendigo

☎ 1300 002 642

🏢 189-229 Lyttleton Terrace, Bendigo

🌐 www.bendigo.vic.gov.au

✉ requests@bendigo.vic.gov.au